

Integrated Management System – Quality and Environment

MISSION

To drive the growth of our clients in the pharmaceutical sector (including medical devices and other products used within the healthcare field) by being their trusted partner and providing value-added logistics solutions. We improve efficiency by delivering innovation, leadership in the development of new capabilities, and excellence in the provision of integrated services to our clients, in accordance with the Quality Management System, Environmental Management System, GMP and GDP standards, thereby contributing to sustainable long-term development and value creation in the distribution of healthcare products.

VISION

To be the trusted partner for the Pharmaceutical and Medical Sector, with the logistics and financial capabilities required to drive the transformation and rationalisation of distribution, offering a wide range of high-quality services to all our clients.

VALUES

Pharmaceutical culture

- Logistics and pharmaceutical company

Service-oriented approach and partnership-based relationships.

- Win-win relationships
- Trust-based relationships with Laboratories, founded on acquired commitments and proven experience over time.
- Transparency in information flows between the Client and Logista Pharma.
- Management of relationships across the entire client organisation, both local and global.
- Ability to understand / humility.
- Joint pursuit of efficiencies.
- **Trust** → Committed and effective.
- **Evolution** → Pioneers and sustainable
- **Adaptability** → Flexible and courageous

Flexibility and responsiveness

- Evolution in line with the needs of laboratories.

Service excellence

- Application of Lean Six Sigma methodologies across all our processes, as well as continuous improvement.

Efficiency

- Cost structures aligned with the service provided.

Value-Added Services

- Differentiation and customer loyalty.

Capabilities

- Logistics, information systems and financial capabilities..

Vision and future strategy

COMMITMENTS FROM SENIOR MANAGEMENT

- Compliance with all legal and regulatory requirements applicable to the Organisation, as well as customer requirements and other subscribed requirements, in relation to environmental protection, pollution prevention and optimisation of energy consumption.
- Maintenance and continuous updating of the Integrated Quality and Environmental Management System in accordance with the standards UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015, ISO 13485:2016 and Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017.
- Periodic review of this Policy to ensure its ongoing suitability, together with its communication to all our staff, suppliers and interested parties.

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DIRECTOR GENERAL DE LOGISTA PHARMA